# WEST VIRGINIA LEGISLATURE 2019 REGULAR SESSION

**Committee Substitute** 

for

Senate Bill 464

SENATORS BLAIR AND CLINE, original sponsors

[Originating in the Committee on Government

Organization; Reported on February 23, 2019]

A BILL to amend and reenact §30-3-13 and §30-3-13a of the Code of West Virginia, 1931, as amended; and to amend and reenact §30-14-12d of said code, all relating to practice of telemedicine; modifying licensing requirements for physicians, surgeons, podiatrists, and osteopathic physicians and surgeons relating to telemedicine; defining terms; modifying basis for establishing initial relationship with patient; and providing notice requirements, criminal penalties, and rulemaking.

Be it enacted by the Legislature of West Virginia:

# ARTICLE 3. WEST VIRGINIA MEDICAL PRACTICE ACT.

# §30-3-13. Licensing requirements for the practice of medicine and surgery or podiatry; exceptions; unauthorized practice; notice; criminal penalties.

- (a) It is unlawful for any person who does not hold an active, unexpired license issued pursuant to this article, or who is not practicing pursuant to the licensure exceptions set forth in this section, to:
  - (1) Engage in the practice of medicine and surgery or podiatry in this state;
- (2) Represent that he or she is a physician, surgeon, or podiatrist authorized to practice medicine and surgery or podiatry in this state; or
- (3) Use any title, word, or abbreviation to indicate or induce others to believe that he or she is licensed to practice medicine and surgery or podiatry in this state.
- (b) It is unlawful for any person who does not hold an active, unexpired license issued pursuant to this article to engage in the practice of telemedicine within this state. As used in this section, the "practice of telemedicine" means the practice of medicine using communication tools such as electronic communication, information technology, or other means of interaction between a licensed health care professional in one location and a patient in another location, with or without an intervening health care provider, and typically involves secure telephonic communication or similar secure real-time, audio-only communication, secure real-time, real time audio/video conferencing, or similar secure audio/video services, remote monitoring, interactive video, and

17	store and forward digital image or health data technology to provide or support health care delivery
18	by replicating the interaction of a traditional in-person encounter between a provider and a
19	patient. The practice of telemedicine occurs in this state when the patient receiving health care
20	services through a telemedicine encounter is physically located in this state.
21	(c) It is not unlawful for a person:
22	(1) Who is a licensed health care provider under this code to act within his or her scope of
23	practice;
24	(2) Who is not a licensed health care professional in this state to provide first aid care in
25	an emergency situation; or
26	(3) To engage in the bona fide religious tenets of any recognized church in the
27	administration of assistance to the sick or suffering by mental or spiritual means.
28	(d) The following persons are exempt from the licensure requirements under this article:
29	(1) A person enrolled in a school of medicine approved by the Liaison Committee on
30	Medical Education or by the board;
31	(2) A person enrolled in a school of podiatric medicine approved by the Council of Podiatry
32	Education or by the board;
33	(3) A person engaged in graduate podiatric training in a program approved by the Council
34	on Podiatric Education or by the board;
35	(4) A physician or podiatrist engaged in the performance of his or her official duties holding
36	one or more licenses from another state or foreign country and who is a commissioned medical
37	officer of, a member of or employed by:
38	(A) The United States Military;
39	(B) The Department of Defense;
40	(C) The United States Public Health Service; or
41	(D) Any other federal agency;

(5) A physician or podiatrist holding one or more unrestricted licenses granted by another

- state or foreign country serving as visiting medical faculty engaged in education, training, or research duties at a medical school or institution recognized by the board for up to six months if:
- (A) The physician does not engage in the practice of medicine and surgery or podiatry outside of the auspices of the sponsoring school or institution; and
- (B) The sponsoring medical school or institution provides prior written notification to the board including the physician's name, all jurisdictions of licensure, and the beginning and end date of the physician's visiting medical faculty status;
- (6) A physician or podiatrist holding one or more unrestricted licenses granted by another state present in the state as a member of an air ambulance treatment team or organ harvesting team;
- (7) A physician or podiatrist holding one or more unrestricted licenses granted by another state or foreign country providing a consultation on a singular occasion to a licensed physician or podiatrist in this state, whether the consulting physician or podiatrist is physically present in the state for the consultation or not;
- (8) A physician or podiatrist holding one or more unrestricted licenses granted by another state or foreign country providing teaching assistance, in a medical capacity, for a period not to exceed seven days;
- (9) A physician or podiatrist holding one or more unrestricted licenses granted by another state or foreign country serving as a volunteer in a noncompensated role for a charitable function for a period not to exceed seven days; and
- (10) A physician or podiatrist holding one or more unrestricted licenses granted by another state or foreign country providing medical services to a college or university affiliated and/or sponsored sports team or an incorporated sports team if:
- (A) He or she has a written agreement with that sports team to provide care to team members, band members, cheerleaders, mascots, coaching staff, and families traveling with the team for a specific sporting event, team appearance, or training camp occurring in this state;

- 69 (B) He or she may only provide care or consultation to team members, coaching staff, and 70 families traveling with the team no longer than seven consecutive days per sporting event;
  - (C) He or she is not authorized to practice at a health care facility or clinic, acute care facility, or urgent care center located in this state, but the physician may accompany the patient to the facility and consult; and
  - (D) The physician or podiatrist may be permitted, by written permission from the executive director, to extend his or her authorization to practice medicine for a maximum of seven additional consecutive days if the requestor shows good cause for the extension.
  - (e) A physician or podiatrist who does not hold a license issued by the board and who is practicing medicine in this state pursuant to the exceptions to licensure set forth in this section may practice in West Virginia under one or more of the licensure exceptions for no greater than a cumulative total of 30 days in any one calendar year.
  - (f) The executive director shall send by certified mail to a physician not licensed in this state a written order that revokes the privilege to practice medicine under this section if the executive director finds good cause to do so. If no current address can be determined, the order may be sent by regular mail to the physician's last known address.
  - (g) A person who engages in the unlawful practice of medicine and surgery or podiatry while holding a license issued pursuant to this article which has been classified by the board as expired for 90 days or fewer is guilty of a misdemeanor and, upon conviction, shall be fined not more than \$5,000 or confined in jail not more than 12 months, or both fined and confined.
  - (h) A person who is found to be engaging in the practice of medicine and: (1) Has never been licensed by the board under this article; (2) holds a license which has been classified by the board as expired for greater than 90 days; or (3) holds a license which has been placed in inactive status, revoked, suspended, or surrendered to the board is guilty of a felony and, upon conviction, shall be fined not more than \$10,000 or imprisoned in a correctional facility for not less than one year nor more than five years, or both fined and imprisoned.

(i) Upon a determination by the board that any report or complaint submitted to it concerns allegations of the unlawful practice of medicine and surgery by an individual who is licensed under another article of this chapter, the board shall refer the complaint to the appropriate licensing authority. Additionally, whenever the board receives credible information that an individual is engaging in the unlawful practice of medicine and surgery or podiatry in violation of this section, the board may report such information to the appropriate state and/or federal law-enforcement authority and/or prosecuting attorney.

#### §30-3-13a. Telemedicine practice; requirements; exceptions; definitions; rulemaking.

- (a) *Definitions.* For the purposes of this section:
- (1) "Chronic nonmalignant pain" means pain that has persisted after reasonable medical efforts have been made to relieve the pain or cure its cause and that has continued, either continuously or episodically, for longer than three continuous months. "Chronic nonmalignant pain" does not include pain associated with a terminal condition or illness or with a progressive disease that, in the normal course of progression, may reasonably be expected to result in a terminal condition or illness.
- (2) "Physician" means a person licensed by the West Virginia Board of Medicine to practice allopathic medicine in West Virginia.
- (3) "Store and forward telemedicine" means the asynchronous computer-based communication of medical data or images from an originating location to a physician or podiatrist at another site for the purpose of diagnostic or therapeutic assistance.
- (4) "Telemedicine" means the practice of medicine using tools such as electronic communication, secure telephonic communication or similar secure real-time, audio-only communication, secure real-time, audio/video conferencing or similar secure video services, information technology, store and forward telecommunication, or other means of interaction between a physician or podiatrist in one location and a patient in another location, with or without an intervening health care provider.

(5) "Telemedicine technologies" means technologies and devices which enable secure
electronic communications and information exchange in the practice of telemedicine, and typically
involve the application of secure telephonic communication or similar secure real-time, audio-only
communication, secure real-time, audio/video conferencing or similar secure video services,
remote monitoring, or store and forward digital image technology to provide or support health care
delivery by replicating the interaction of a traditional in-person encounter between a physician or
podiatrist and a patient.

- (b) Licensure. —
- (1) The practice of medicine occurs where the patient is located at the time the telemedicine technologies are used.
- (2) A physician or podiatrist who practices telemedicine must be licensed as provided in this article.
  - (3) This section does not apply to:
- (A) An informal consultation or second opinion, at the request of a physician or podiatrist who is licensed to practice medicine or podiatry in this state, provided that the physician or podiatrist requesting the opinion retains authority and responsibility for the patient's care; and
- (B) Furnishing of medical assistance by a physician or podiatrist in case of an emergency or disaster, if no charge is made for the medical assistance.
  - (c) Physician-patient or podiatrist-patient relationship through telemedicine encounter. —
- (1) Except as set forth in §30-3-13a(c)(2)(B) of this code, a physician-patient or podiatrist-patient relationship may not be established through:
  - (A) Audio-only communication;
- (B) Text-based communications such as e-mail, Internet questionnaires, text-based messaging, or other written forms of communication; or
- 43 (C) Any combination thereof.
  - (2) If an existing physician-patient or podiatrist-patient relationship does not exist prior to

the utilization to of telemedicine technologies, or if services are rendered solely	through
telemedicine technologies, a physician-patient or podiatrist-patient relationship may	only be
established:	

- (A) Through the use of telemedicine technologies which incorporate interactive audio video using store and forward technology, real-time videoconferencing, or similar secure video services during the initial physician-patient or podiatrist-patient encounter; or
- (B) Through the use of secure telephonic communication or similar secure real-time, audio-only communication, if the physician:
- (i) Determines that, based upon the patient's presentation, the technology is sufficient to provide all necessary information to provide medical services to the patient; and
- (ii) Documents his or her determination that the technology meets the standard of care:

  Provided, That a physician who establishes a physician-patient relationship pursuant to this subsection is prohibited from prescribing any controlled substance medications listed in Schedules II through V of the Uniform Controlled Substances Act to the patient until such time as the physician has evaluated the patient in person or pursuant to §30-3-13a(c)(2)(A) of this code.
- (B)(C) For the practice of pathology and radiology, a physician-patient relationship may be established through store and forward telemedicine or other similar technologies.
- (3) Once a physician-patient or podiatrist-patient relationship has been established, either through an in-person encounter or in accordance with subdivision (2) of this subsection, the physician or podiatrist may utilize any telemedicine technology that meets the standard of care and is appropriate for the particular patient presentation.
- (4) A physician establishing a physician-patient relationship by audio-only communication shall have established a collaborative agreement with a primary care physician located within a 50-mile radius of the patient's primary residence. A physician prescribing care by means of audio-only telemedicine during the establishing encounter shall advise the patient to follow up with that primary care physician within 15 days of the establishing audio encounter.

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standard of care.

71	(d) Telemedicine practice. — A physician or podiatrist using telemedicine technologies to
72	practice medicine or podiatry shall:
73	(1) Verify the identity and location of the patient;
74	(2) Provide the patient with confirmation of the identity and qualifications of the physician
75	or podiatrist;
76	(3) Provide the patient with the physical location and contact information of the physician;
77	(4) Establish or maintain a physician-patient or podiatrist-patient relationship that conforms
78	to the standard of care;
79	(5) Determine whether telemedicine technologies are appropriate for the particular patient
80	presentation for which the practice of medicine or podiatry is to be rendered;
81	(6) Obtain from the patient appropriate consent for the use of telemedicine technologies;
82	(7) Conduct all appropriate evaluations and history of the patient consistent with traditional
83	standards of care for the particular patient presentation;
84	(8) Create and maintain health care records for the patient which justify the course of
85	treatment and which verify compliance with the requirements of this section; and
86	(9) The requirements of subdivisions (1) through (8), inclusive, of this subsection do not
87	apply to the practice of pathology or radiology medicine through store and forward telemedicine.
88	(e) Standard of care. — The practice of medicine or podiatry provided via telemedicine
89	technologies, including the establishment of a physician-patient or podiatrist-patient relationship
90	and issuing a prescription via electronic means as part of a telemedicine encounter, are subject
91	to the same standard of care, professional practice requirements, and scope of practice limitations
92	as traditional in-person physician-patient or podiatrist-patient encounters. Treatment, including
93	issuing a prescription, based solely on an online questionnaire, does not constitute an acceptable

(f) Patient records. — The patient record established during the use of telemedicine technologies shall be accessible and documented for both the physician or podiatrist and the

patient, consistent with the laws and legislative rules governing patient health care records. All laws governing the confidentiality of health care information and governing patient access to medical records shall apply to records of practice of medicine or podiatry provided through telemedicine technologies. A physician or podiatrist solely providing services using telemedicine technologies shall make documentation of the encounter easily available to the patient, and subject to the patient's consent, to any identified care provider of the patient.

- (g) *Prescribing limitations.* (1) A physician or podiatrist who practices medicine to a patient solely through the utilization of telemedicine technologies may not prescribe to that patient any controlled substances listed in Schedule II of the Uniform Controlled Substances Act: *Provided*, That the prescribing limitations do not apply when a physician is providing treatment to patients who are minors, or if 18 years of age or older, who are enrolled in a primary or secondary education program who are diagnosed with intellectual or developmental disabilities, neurological disease, Attention Deficit Disorder, Autism, or a traumatic brain injury in accordance with guidelines as set forth by organizations such as the American Psychiatric Association, the American Academy of Child and Adolescent Psychiatry, or the American Academy of Pediatrics: *Provided, however*, That the physician must maintain records supporting the diagnosis and the continued need of treatment.
- (2) A physician or podiatrist may not prescribe any pain-relieving controlled substance listed in Schedules II through V of the Uniform Controlled Substance Act as part of a course of treatment for chronic nonmalignant pain solely based upon a telemedicine encounter.
- (3) A physician or health care provider may not prescribe any drug with the intent of causing an abortion. The term "abortion" has the same meaning ascribed to it in §16-2F-2 of this code.
- (h) *Exceptions.* This article does not prohibit the use of audio-only or text-based communications by a physician or podiatrist who is:
  - (1) Responding to a call for patients with whom a physician-patient or podiatrist-patient

relationship has been established through an in-person encounter by the physician or podiatrist;

- (2) Providing cross coverage for a physician or podiatrist who has established a physicianpatient or podiatrist-patient relationship with the patient through an in-person encounter; or
  - (3) Providing medical assistance in the event of an emergency situation.
- (i) *Rulemaking.* The West Virginia Board of Medicine and West Virginia Board of Osteopathic Medicine may propose joint rules for legislative approval in accordance with §29A-3-1 *et seq.* of this code to implement standards for and limitations upon the utilization of telemedicine technologies in the practice of medicine and podiatry in this state.
- (j) Preserving traditional physician-patient or podiatrist-patient relationship. Nothing in this section changes the rights, duties, privileges, responsibilities, and liabilities incident to the physician-patient or podiatrist-patient relationship, nor is it meant or intended to change in any way the personal character of the physician-patient or podiatrist-patient relationship. This section does not alter the scope of practice of any health care provider or authorize the delivery of health care services in a setting, or in a manner, not otherwise authorized by law.

## ARTICLE 14. OSTEOPATHIC PHYSICIANS AND SURGEONS.

### §30-14-12d. Telemedicine practice; requirements; exceptions; definitions; rulemaking.

- (a) *Definitions.* For the purposes of this section:
- (1) "Chronic nonmalignant pain" means pain that has persisted after reasonable medical efforts have been made to relieve the pain or cure its cause and that has continued, either continuously or episodically, for longer than three continuous months. "Chronic nonmalignant pain" does not include pain associated with a terminal condition or illness or with a progressive disease that, in the normal course of progression, may reasonably be expected to result in a terminal condition or illness.
- (2) "Physician" means a person licensed by the West Virginia Board of Osteopathic Medicine to practice osteopathic medicine in West Virginia.
  - (3) "Store and forward telemedicine" means the asynchronous computer-based

- 11 communication of medical data or images from an originating location to a physician at another 12 site for the purpose of diagnostic or therapeutic assistance.
  - (4) "Telemedicine" means the practice of medicine using tools such as electronic communication, secure telephonic communication or similar secure real-time, audio-only communication, secure real-time, audio/video conferencing or similar secure video services, information technology, store and forward telecommunication or other means of interaction between a physician in one location and a patient in another location, with or without an intervening health care provider.
  - (5) "Telemedicine technologies" means technologies and devices which enable secure electronic communications and information exchange in the practice of telemedicine, and typically involve the application of secure telephonic communication or similar secure real-time, audio-only communication, secure real-time, audio/video conferencing or similar secure video services, remote monitoring, or store and forward digital image technology to provide or support health care delivery by replicating the interaction of a traditional in-person encounter between a physician and a patient.
    - (b) Licensure. —
  - (1) The practice of medicine occurs where the patient is located at the time the telemedicine technologies are used.
    - (2) A physician who practices telemedicine must be licensed as provided in this article.
- 30 (3) This section does not apply to:
  - (A) An informal consultation or second opinion, at the request of a physician who is licensed to practice medicine in this state, provided that the physician requesting the opinion retains authority and responsibility for the patient's care; and
  - (B) Furnishing of medical assistance by a physician in case of an emergency or disaster if no charge is made for the medical assistance.
    - (c) Physician-patient relationship through telemedicine encounter. —

37	(1) Except as set forth in §30-14-12d(c)(2)(B) of this code, a physician-patient relationship
38	may not be established through:
39	(A) Audio-only communication;
40	(B) Text-based communications such as e-mail, Internet questionnaires, text-based
41	messaging or other written forms of communication; or
42	(C) Any combination thereof.
43	(2) If an existing physician-patient relationship is not present prior to the utilization to
44	telemedicine technologies, or if services are rendered solely through telemedicine technologies,
45	a physician-patient relationship may only be established:
46	(A) Through the use of telemedicine technologies which incorporate interactive audio
47	video using store and forward technology, real-time videoconferencing or similar secure video
48	services during the initial physician-patient encounter; or
49	(B) Through the use of secure telephonic communication or similar secure real-time,
50	audio-only communication, if the physician:
51	(i) Determines that, based upon the patient's presentation, the technology is sufficient to
52	provide all necessary information to provide medical services to the patient; and
53	(ii) Documents his or her determination that the technology meets the standard of care:
54	Provided, That a physician who establishes a physician-patient relationship pursuant to this
55	subsection is prohibited from prescribing any controlled substance medications listed in
56	Schedules II through V of the Uniform Controlled Substances Act to the patient until such time as
57	the physician has evaluated the patient in person or pursuant to §30-14-12d(c)(2)(A) of this code.
58	$(\underline{B})(\underline{C})$ For the practice of pathology and radiology, a physician-patient relationship may
59	be established through store and forward telemedicine or other similar technologies.
60	(3) Once a physician-patient relationship has been established, either through an in-
61	person encounter or in accordance with subdivision (2) of this subsection, the physician may
62	utilize any telemedicine technology that meets the standard of care and is appropriate for the

63 particular patient presentation.

- (4) A physician establishing a physician-patient relationship by audio-only communication shall have established a collaborative agreement with a primary care physician located within a 50-mile radius of the patient's primary residence. A physician prescribing care by means of audio-only telemedicine during the establishing encounter shall advise the patient to follow up with that primary care physician within 15 days of the establishing audio encounter.
- (d) *Telemedicine practice.* A physician using telemedicine technologies to practice medicine shall:
  - (1) Verify the identity and location of the patient;
  - (2) Provide the patient with confirmation of the identity and qualifications of the physician;
  - (3) Provide the patient with the physical location and contact information of the physician;
- (4) Establish or maintain a physician-patient relationship which conforms to the standard of care;
- (5) Determine whether telemedicine technologies are appropriate for the particular patient presentation for which the practice of medicine is to be rendered;
  - (6) Obtain from the patient appropriate consent for the use of telemedicine technologies;
- (7) Conduct all appropriate evaluations and history of the patient consistent with traditional standards of care for the particular patient presentation;
- (8) Create and maintain health care records for the patient which justify the course of treatment and which verify compliance with the requirements of this section; and
- (9) The requirements of subdivisions (1) through (7), inclusive, of this subsection do not apply to the practice of pathology or radiology medicine through store and forward telemedicine.
- (e) Standard of care. The practice of medicine provided via telemedicine technologies, including the establishment of a physician-patient relationship and issuing a prescription via electronic means as part of a telemedicine encounter, are subject to the same standard of care, professional practice requirements, and scope of practice limitations as traditional in-person

physician-patient encounters. Treatment, including issuing a prescription, based solely on an online questionnaire does not constitute an acceptable standard of care.

- (f) Patient records. The patient record established during the use of telemedicine technologies shall be accessible and documented for both the physician and the patient, consistent with the laws and legislative rules governing patient health care records. All laws governing the confidentiality of health care information and governing patient access to medical records shall apply to records of practice of medicine provided through telemedicine technologies. A physician solely providing services using telemedicine technologies shall make documentation of the encounter easily available to the patient, and subject to the patient's consent, to any identified care provider of the patient.
  - (g) Prescribing limitations. —
- (1) A physician who practices medicine to a patient solely through the utilization of telemedicine technologies may not prescribe to that patient any controlled substances listed in Schedule II of the Uniform Controlled Substances Act: *Provided*, That the prescribing limitations do not apply when a physician is providing treatment to patients who are minors, or if 18 years of age or older, who are enrolled in a primary or secondary education program who are diagnosed with intellectual or developmental disabilities, neurological disease, Attention Deficit Disorder, Autism, or a traumatic brain injury in accordance with guidelines as set forth by organizations such as the American Psychiatric Association, the American Academy of Child and Adolescent Psychiatry, or the American Academy of Pediatrics: *Provided, however,* That the physician must maintain records supporting the diagnosis and the continued need of treatment.
- (2) A physician may not prescribe any pain-relieving controlled substance listed in Schedules II through V of the Uniform Controlled Substances Act as part of a course of treatment for chronic nonmalignant pain solely based upon a telemedicine encounter.
- (3) A physician or health care provider may not prescribe any drug with the intent of causing an abortion. The term "abortion" has the same meaning ascribed to it in §16-2F-2 of this

115 code.

- (h) *Exceptions.* This section does not prohibit the use of audio-only or text-based communications by a physician who is:
- (1) Responding to a call for patients with whom a physician-patient relationship has been established through an in-person encounter by the physician;
- (2) Providing cross coverage for a physician who has established a physician-patient relationship with the patient through an in-person encounter; or
  - (3) Providing medical assistance in the event of an emergency situation.
- (i) *Rulemaking.* The West Virginia Board of Medicine and West Virginia Board of Osteopathic Medicine may propose joint rules for legislative approval in accordance with §29A-3-1 *et seq.* of this code to implement standards for and limitations upon the utilization of telemedicine technologies in the practice of medicine in this state.
- (j) Preservation of the traditional physician-patient relationship. Nothing in this section changes the rights, duties, privileges, responsibilities, and liabilities incident to the physician-patient relationship, nor is it meant or intended to change in any way the personal character of the physician-patient relationship. This section does not alter the scope of practice of any health care provider or authorize the delivery of health care services in a setting, or in a manner, not otherwise authorized by law.

NOTE: The purpose of this bill is to allow a physician-patient or podiatrist-patient relationship to be established through the use of secure telephonic communication or similar secure real-time audio-only communication, if the physician: (1) Determines that, based upon the patient's presentation, the technology is sufficient to provide all necessary information to provide medical services to the patient; and (2) Documents his or her determination that the technology meets the standard of care; and to enable physicians and podiatrists to practice telemedicine using secure telephonic communication or similar secure real-time audio-only communication.

Strike-throughs indicate language that would be stricken from a heading or the present law and underscoring indicates new language that would be added.